Australian Capital Territory - Integrated Team Care
2025/26 - 2028/29
Activity Summary View

ITC - 1 - Improving access to culturally safe primary care

Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC

Activity Number *

1

Activity Title *

Improving access to culturally safe primary care

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aboriginal and Torres Strait Islander Health

Other Program Key Priority Area Description

Aim of Activity *

(1) contribute to better treatment and management of chronic conditions for Aboriginal and Torres Strait Islander people enrolled in the program,
(2) improve access to appropriate health care through care coordination and provision of supplementary services for eligible Aboriginal and Torres Strait Islander people with chronic disease,
(3) foster collaboration and support between mainstream primary care and the Aboriginal and Torres Strait Islander health sector;
(4) improve the capacity of mainstream primary care services to deliver culturally appropriate services to Aboriginal and Torres Strait Islander people; and
(5) increase the uptake of Aboriginal and Torres Strait Islander specific Medicare Benefits Schedule (MBS) items, including Health

Assessments for Aboriginal and Torres Strait Islander people and follow up items.

Description of Activity *

ACT PHN commissions providers, including local ACCHO's and one mainstream provider, to deliver care coordination and supplementary services. Services include: •Working collaboratively with referring GPs to assist patients to coordinate their care and access required supplementary services. •Providing support and advice to patients to assist them to self-manage their chronic condition. •Providing education and support to assist patients to better understand their health condition and treatment. •Arranging home care or other support services required for patients. •Liaising with the patient's health care team as required. •Arranging transport for health care appointments Outreach Worker •Developing strong links to the community and help local Aboriginal and Torres Strait Islander people make better use of available health care services. •Undertaking non-clinical tasks including community liaison, administration and support for patients in the ITC Program. •Providing practical assistance and feedback on access issues for patients. In addition to this, ACT PHN's Indigenous Health Project Officer and GP Advisor also facilitate culturally appropriate care through: •Close liaison with commissioned service providers, internal staff and cross sector agencies to support co-ordinated team-based approaches to service provision. •Increasing awareness and understanding across primary health services of the targets to close the gap in Indigenous disadvantage. •Identifying barriers to Aboriginal and Torres Strait Islander people accessing services and work with service providers to implement strategies to overcome these. •Working closely with mainstream general practices to promote the use of Indigenous specific MBS items and assist practices to encourage the Aboriginal and Torres Strait Islander patients to selfidentify. •Prepare data reports for general practices to identify their Aboriginal and Torres Strait Islander patients and the type and level of MBS services provided to these patients.

Needs Assessment Priorities *

Needs Assessment

Capital Health Network (ACT PHN) 2021 to 2024 Needs Assessment

Priorities

Priority	Page reference
Aboriginal and Torres Straight Islander Health	11



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

30/06/2016

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

ITC - 2 - Cultural competency training

Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC

Activity Number *

2

Activity Title *

Cultural competency training

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aboriginal and Torres Strait Islander Health

Other Program Key Priority Area Description

Aim of Activity *

To provide cultural competency training to mainstream primary health care providers in the ACT.

Description of Activity *

The ACT PHN Indigenous Health Project Officer and GP Advisor will coordinate and facilitate access to cultural awareness training for Primary Care Health Professionals. This includes GPs, Practice Nurses, Practice Managers, reception staff and staff of commissioned service providers.

Needs Assessment Priorities *

Needs Assessment

Capital Health Network (ACT PHN) 2021 to 2024 Needs Assessment

Priorities

Priority	Page reference
Aboriginal and Torres Straight Islander Health	11

Activity Demographics

Target Population Cohort

Primary Care health professionals including GPs, Practice Nurses, Practice Managers, reception/admin staff, allied health professionals, commissioned service providers.

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

30/06/2016

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

3 sessions conducted in October 2025. 4 sessions scheduled in May and June 2026. Planning for FY26/27 schedule.

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
Funding for Future Trainings	Funding for future training sessions need to be considered due to upcoming transition of funding. Alternative government funding opportunities and seeking information on continuance of funding for cultural safety training separate from ITC funding.	Dinesh Kumar Luhano	29/04/2026

ITC-Op - 1 - ITC Operations

Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC-Op

Activity Number *

1

Activity Title *

ITC Operations

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities

Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

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Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created