Australian Capital Territory - Core Funding
2025/26 - 2028/29
Activity Summary View

CMDT-Admin - 10 - PHN Commissioning of Multidisciplinary Teams (Administration costs and practice support)

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CMDT-Admin

Activity Number *

10

Activity Title *

PHN Commissioning of Multidisciplinary Teams (Administration costs and practice support)

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CMDT - 7 - PHN Commissioning of Multidisciplinary Teams

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CMDT

Activity Number *

7

Activity Title *

PHN Commissioning of Multidisciplinary Teams

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to design an approach for multidisciplinary team services in the PHN region based on:
• Identification of, and consultation with, small or solo general practices or Aboriginal Community Controlled Health Services that are unable to engage a multidisciplinary team through other funding streams, and
a. Identification and prioritisation of areas of need in underserved or financially disadvantaged communities (such as treating chronic conditions and injuries, coordinating care for priority patients, mobilising social supports for at risk patients)
b. successfully commission multidisciplinary teams that address the prioritised need in the region
c. extend PHNs existing role in general practice to support to private allied health, nursing and/or midwifery practices
d. establish reporting processes supported by data collection and data management practices, including both activity and outcome measures
e. monitor implementation of the activity, utilising relevant outcome measures, and develop adjustments to the approach if required.

Description of Activity *

CHN will identify eligible small or solo practices and Aboriginal Community Controlled Health Services (ACCHS) across the Canberra region and co-design a multidisciplinary approach to manage Diabetes. CHN will utilise data and practice engagement to support understanding of the practice needs and commission a Multidisciplinary team that will support practices identified. CHN will additionally work with Allied Health peak bodies for a baseline service model. There will be a co-design review among CHN,

selected practices, and commissioned MDT to offer free diabetes services (allied health) to patients at-risk of diabetic complications. CHN will also collaborate with providers such as the Diabetes Australia and CHS to determine exit pathways for self-management of patients completing the program.

PROMs and demographic surveys will be collected to monitor program and patient outcomes. Education on cultural responsiveness will be provided to ensure providers are providing culturally safe care to patients. Communication tools to facilitate referral pathways. multidisciplinary integration, and team-based care planning will be provided including use of digital tools such as secure messaging and My Health Record.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121
Chronic conditions	38



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

31/05/2024

Activity End Date

29/06/2028

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Multidisciplinary Approach to Diabetes Care (MADC) Program launched in August 2025. Presented early program findings in the ACT Allied Health Forum last March 2026. CHN also delivered two multidiscplinary forums last March 2026 attended by allied health professionals, GPs, Canberra Health Services, general practice staff and representatives from ACT Health, DHDA and peak bodies.

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: Yes
Expression Of Interest (EOI): Yes
Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Two co-design sessions held in June 2025 to refine model of care and service delivery approaches.



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

MyM - 8 - MyMedicare

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

MyM

Activity Number *

8

Activity Title *

MyMedicare

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to:
a. See an increase in general practice accreditation
b. See improvements in safety and quality in health care, and
c. See improved access of general practice to Commonwealth funded programs such as MyMedicare.

Description of Activity *

ACT PHN supports general practices to maintain or achieve accreditation through:
• Upskilling of Quality Improvement team members and regular engagement with accreditation agencies to enable them to provide specific support on accreditation to general practices.
• A fact sheet on accreditation has been developed for and shared with unaccredited general practices. A detailed MyMedicare webpage on the CHN website.
• Identifying general practices currently unaccredited and engaging with them directly to discuss accreditation, promote the benefits and understand their barriers to participation. Support will be provided by the Quality Improvement team to practices as required.
• Direct engagement with each unaccredited general practice discussing and promoting accreditation and MyMedicare and offering support if required.
• Regular newsletter articles promoting MyMedicare and aspects of accreditation.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

31/05/2024

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

GPACI-GPM - 9 - General Practice in Aged Care Incentive (GPACI) – Capacity Building

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

GPACI-GPM

Activity Number *

9

Activity Title *

General Practice in Aged Care Incentive (GPACI) – Capacity Building

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to maintain support for GPs and RACHs to understand and register for MyMedicare and GPACI, and to facilitate connections between GPs and RACHs where needed to support continuity of care and help reduce avoidable hospitalisations for residents.

Description of Activity *

The activity will focus on promoting MyMedicare and GPACI, alongside improving relationships and connecting RACHs and GPs when needed. CHN will be aiming to:-
>Support RACHs, GPs, practices and ACCHSs to understand and participate in GPACI.
>Provide high-level guidance, training and resources to build capability across the sector.
>Strengthen relationships and communication between RACHs, GPs, practices and ACCHSs.
>Support matching processes between RACH residents and GPs/practices where needed.
>Support RACHs, residents and practices with MyMedicare and GPACI registration processes.
>Promote culturally safe pathways through continued communication with ACCHSs.
>Conduct ongoing environmental scanning and stakeholder engagement to inform program design and delivery.
>Continue and expand the (Community of Practice for GPs x 3) working in RACHs and maintain the (Community of Practice for RACH staff x 2).

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155
People at Risk of Poor Health Outcomes	121



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

31/05/2024

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CF - 2 - In-reach services for priority populations

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2

Activity Title *

In-reach services for priority populations

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

At risk populations

Aim of Activity *

The aim of this activity is to provide integrated outreach services to vulnerable populations that experience significant barriers to accessing timely and responsive primary health care and, alcohol and other drug services in the ACT.
ACT PHN Needs Assessment identified an ongoing need for in reach primary health care services to enable accessible and appropriate care to vulnerable people within the ACT, with identified target populations being people exiting the prison system, people at risk of homelessness and experiencing homelessness.

Description of Activity *

Mobile Primary Care Outreach Clinic is an outreach initiative that helps to ensure that vulnerable communities have access to wrap-around, timely and responsive primary health care.
The service utilises a drop-in arrangement, optimising practitioner time and clinic accessibility to clients. Clients have often not previously accessed health care for lengthy periods, despite having complex needs for many years prior to engaging with the service, due to stigma, previous negative help-seeking experiences and challenges navigating the health care system.
This service is provided by a multi-disciplinary team which includes GPs, nurses, counsellors and mental health practitioners.
The team provides primary health care, mental health care, drug and alcohol support and case management.
In 2024 - outfitting of a second mini-Pat van was completed, which can accompany the Chat the PAT van to help with demand.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121



Activity Demographics

Target Population Cohort

People exiting the prison system and reintegrating back into society
People who are experiencing/ at risk of homelessness.
People who are actively misusing alcohol and other drugs.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

29/06/2018

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

6 monthly performance and financial reporting



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CF - 2 - Workforce Support - Interchange Health Coop

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2

Activity Title *

Workforce Support - Interchange Health Coop

Existing, Modified or New Activity *

New Activity

Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

Support workforce employment to assist in sustaining Interchange Health Cooperative over a 12-month period.

Description of Activity *

Short term funding to secure GP and nursing workforce to ensure continuity of care for Interchange Health's patients.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Workforce	191

Activity Demographics

Target Population Cohort

Vulnerable Populations

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

31/07/2025

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Contract signed August 2025
6 monthly financial reporting



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CF - 4 - Social Worker in Primary Care Models

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4

Activity Title *

Social Worker in Primary Care Models

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Commission Social Workers in GP to address specific gaps in service, emerging needs, and health priorities and commission associated evaluation and toolkit development

Description of Activity *

ACT PHN's social workers in general practice pilot was delivered and evaluated to measure the impact of the program on patients, practices, and the broader health system. The program was extended through core flex funding to run until 30 June 2026. Continuation of this model of care will incorporate the findings from the initial evaluation to further support understanding of the return on investment associated with the model. CHN has commissioned a provider to develop a comprehensive toolkit for general practices hiring social workers. The toolkit will provide clear practical guidance including workforce planning considerations, recruitment, onboarding, role descriptions, funding options, supervision and training frameworks, and integratation strategies and policies to suppport general practices through the end-to-end process of incorporating social work into their care teams and expand pilot to other general practices.

A Multi-Criteria Value for Money study, a type of economic evaluation, is currently underway to determine the program's value to different stakeholders through qualitative analysis supported by quantitative data from practices.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Mental health	53
Workforce	191
People at Risk of Poor Health Outcomes	121
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

30/12/2023

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Draft Toolkit for General Practices hiring Social Workers target delivery date - June 2026

Value for Money Evaluation Report target publication date - September 2026

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CF - 5 - Innovative Primary Care Models

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

5

Activity Title *

Innovative Primary Care Models

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The activity aims to increase workforce capacity and retention in primary care and aged care, improve transition support for new nurses and allied health professionals, and grow the number of First Nations workforce. It also seeks to strengthen links across primary care through structured placements and professional development.

Description of Activity *

CHN will continue to provide the Transition to Practice Program (TPP) to nurses wanting to work in general practices or aged care, and other professional development courses in collaboration with APNA and other training/education providers. TPP involves structured support for nurses entering primary care and aged care, including tailored education, mentoring, and career development.

We are working with Indigenous Allied Health Australia, ACT Health Chief of Allied Health Office and education providers to explore possible clinical placements to support First Nations students through site payments and travel subsidies. We are also investing in upskilling RACH and general practice staff, ensuring they have the skills and support needed to implement Telehealth effectively. These activities are designed to integrate multidisciplinary teams across general practice, allied health, and aged care settings.

We will work with APNA and IAHA on clinical placement evaluation. Programs will be monitored and evaluated through a number of Quantitative and Qualitative Indicators.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Workforce	191



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

31/08/2025

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Essentials of Primary Health Care Workshop held last 18 March 2026. Spirometry Training held last 12 February and a second session will be held on 30 April 2026.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 1 - Support to General Practice

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

1

Activity Title *

Support to General Practice

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to support primary health care providers to deliver high quality care; build capacity and capability within general practice, improve integration of care, and foster the development of sustainable workforce and service delivery models to meet the future demand for primary health services.

Description of Activity *

ACT PHN undertakes a collaborative approach to supporting local primary health care providers and building their capacity to provide evidence-based care. This includes a focus on quality improvement and supporting high-performing primary care through:
- Data-driven quality improvement projects
-Supporting the workforce through a range of initiatives including continuing professional development, interdisciplinary education opportunities, early career supports, and ongoing professional networking opportunities.
-Providing resources and information about business processes such as accreditation and digital health.
The activities delivered alongside general practice support their engagement in the PIP QI and ensure they are meeting their QI requirements.
- Ongoing strengthening and management of data governance systems and protocols including maintenance of ISO27001 certification.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Workforce	191



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

29/06/2015

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Ongoing educational events, schedule can be accessed through CHN's website.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 2 - Population health planning

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

2

Activity Title *

Population Health Planning

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to undertake planning and data analysis activities including population health data analysis, consultation, and policy analysis to identify community health needs and effective solutions.

Description of Activity *

ACT PHN aims to improve the health and wellbeing of people in the ACT while addressing inequities among and between specific population groups and the needs of the most disadvantaged. It is used to identify health needs, risk and protective factors, service gaps and the effects of targeted interventions.
•Sourcing and analysing data to provide information about the health status of the ACT population with a focus on primary health care and to identify the key health issues/needs and problems
•Identifying the population groups or localities most affected and identify the social determinants at play and/or the health inequities present
•Assessing the adequacy of present efforts to meet current and future needs
•Identifying gaps in programs and services and opportunities to improve coordination and collaboration with general practice, other primary health care providers, and the acute sector.
•Developing innovative workforce models that improve the delivery of primary care
•Planning for primary health care services
•Monitoring and evaluating contracted services to determine progress towards achieving expected outcomes.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Mental health	53
Digital health	180
Workforce	191
Older adults' health	155
First Nations health	95
People at Risk of Poor Health Outcomes	121
Chronic conditions	38
Alcohol and drug use	79
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

ACT PHN region

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

A component of this activity (the First Nations health needs assessment and associated planning) will be specifically designed to address needs of Aboriginal and Torres Strait Islander people.

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

30/12/2028

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

2025-2028 ACT PHN Health Needs Assessment annual data update to be completed in 2026

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 3 - System Integration & Stakeholder Engagement

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

3

Activity Title *

System Integration & Stakeholder Engagement

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to enable better system integration across primary, secondary and tertiary care.

Description of Activity *

Under this activity, ACT PHN will undertake a range of initiatives in collaboration with key health systems partners such as ACT Health, Canberra Health Services, and Calvary Hospital.
-Supporting integrated models of care. Initially, these activities will focus on mental health, Indigenous health, and digital health.
-Collaborative commissioning with ACT Health.
-Enabling the uptake of digital health tools.
- Establishment of CHN Data Governance Council and Data Governance Framework which will inform and guide how the organisation will improve data skills, implement security controls, and improve the use of customer relationship management and data storage systems.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Mental health	53
Digital health	180
First Nations health	95
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

29/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 4 - ISO-27001

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

4

Activity Title *

ISO-27001

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Health data governance

Aim of Activity *

Implement ISO27001

Description of Activity *

ACT PHN will undertake activities to achieve ISO27001 certification.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Care Across the Continuum	16

Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Certification audit completed 26-30 May 2025. Certification granted from 26 May 2025.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 5 - Clinical Referral Pathways

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

5

Activity Title *

Clinical Referral Pathways

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The primary aim of this Activity will support the implementation and integration of a local clinical referral pathway program (HealthPathways) in the ACT PHN region.

The secondary aim of this Activity is to support the facilitation of relevant work plans submitted for the Aged Care Clinical Referral Pathways, Dementia Support Pathways and Dementia Consumer Resources Activities.

Description of Activity *

Allocate Core funding as per the Policy Guidance towards the HealthPathways program as the Clinical Referral Pathway platform for the ACT region to support the enhancement of clinical and referral aged care and dementia care support pathways for primary health care professionals in the region. (Including platform licence fees).

Promote the utilisation of HealthPathways as the local platform for Clinical Referral Pathways to local practitioners.

Integrate the HealthPathways platform within PHN activities as appropriate, particularly for aged care and dementia.

Collaborate within relevant networks to ensure Clinical Referral Pathways reflect the local health environment and offer support to local practitioners in relation to aged care and dementia.

Collaborate within the national PHN network to support the facilitation of Aged Care and Dementia Pathway Project activities as per the Policy Guidance.

Facilitating project governance of aged care and dementia pathway work under the policy guidance.

Provide resourcing to facilitate the activities under the work plan for the Aged Care Clinical Referral Pathways Activity.

Provide resourcing to facilitate the activities under the work plan for the Dementia Support Pathways Activity.

Provide resourcing to facilitate the activities under the work plan for the Dementia Consumer Resources Activity.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

19/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Generic log-ins were deactivated on 31 March 2026. All users should now use personalised log-ins to access HealthPathways.

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments

Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 6 - Dementia Clinical Referral Pathways

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

6

Activity Title *

Dementia Clinical Referral Pathways

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The primary aim of this Activity is to develop and review clinical and referral dementia care support pathways for primary health care professionals that reflect best practice on the ACT & SNSW HealthPathways platform. The secondary aims of this activity are to engage in collaborative activities across the PHN regions and with Dementia Australia in the development and sharing of dementia specific support pathways information, consult local primary care providers on the provision of dementia care within the ACT region and encourage the engagement with HealthPathways and usage of the dementia support pathways.

Description of Activity *

Allocate a dedicated GP clinical editor to review and develop relevant clinical dementia support pathways on the ACT & SNSW HealthPathways site. The dedicated GP clinical editor will work in collaboration with PHNs participating in the Activity to share dementia support pathways information

Consult with local primary health care professionals in an effort to gain further understanding of the provision of dementia care within primary health care settings in the ACT.

Consult with local primary health care professionals in an effort to identify barriers in the provision of dementia care and their informational needs when supporting patients living with dementia and their carers.

Continually review the relevant dementia support referral pathways in collaboration with local health care providers, dementia support groups and community services.

Partner with Dementia Australia and local ACT representatives to ensure dementia support and referral pathways reflect appropriate services and supports and consult with consumers living with dementia and/or their carers/family in an effort to gain further understanding of their experiences in the ACT health system and how their care could have been improved.

Engage in communication strategies to promote the awareness and usage of the developed/reviewed dementia support pathways on HealthPathways.

Support educational opportunities for health care professionals within the ACT for the provision of dementia care and the support of carers.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

19/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 7 - Aged Care Clinical Referral Pathways

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

7

Activity Title *

Aged Care Clinical Referral Pathways

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The primary aim of this Activity is to review and develop clinical and referral aged care support pathways for primary health care professionals that reflect best practice on the ACT & SNSW HealthPathways platform. The secondary aims of this Activity are to support initiatives being undertaken by the ACT PHN under the Aged Care Funding such as, Telehealth, early intervention initiatives to support healthy ageing, the ongoing management of chronic conditions and the Care Finder Program.

Description of Activity *

HealthPathways GP clinical editor/s to review and/or develop clinical pathways for Older Adults informed by local needs, clinical gaps on the HealthPathways platform and the direction provided within the Aged Care Funding Policy Guidance.

Continually review the relevant aged care referral support pathways in collaboration with local health care providers, aged care support groups and community services.

Engage in communication strategies to promote the awareness and usage of the developed/reviewed aged care support pathways on the HealthPathways platform.

Review and/or develop clinical and referral support pathways as required on the HealthPathways platform to support best practice care for chronic conditions.

Review and redevelop the palliative care suite of clinical and referral pathways to better support clinicians in ACT and SNSW regions

Update clinical and referral support pathways as required on the HealthPathways platform to support best practice care for carer stress and support.

The ACT & SNSW HealthPathways program is the lead region for the Telehealth pathway to support the usage and understanding of Telehealth with HealthPathways users and lead the maintenance of this pathway for HealthPathways programs across the ACT and NSW regions. Support the implementation of the Care Finder Program by providing the relevant information of the HealthPathways platform and engaging in communication strategies to promote the awareness and referral to the commissioned service providers.

The ACT & SNSW HealthPathways program is also the national lead region for the Chronic Condition Management Items pathway to support the preparation and review of General Practice Chronic Condition Management Plans and accessing allied health services. The page also provides information on GP contributions to multidisciplinary plans for residents of residential aged care homes. This page supports best practice care for chronic conditions for older adults.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

19/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

HSI - 9 - Emergency Preparedness and Coordination

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

9

Activity Title *

Emergency Preparedness and coordination

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to build capacity to manage emergency preparedness, planning and coordination functions across primary care and health services in the ACT.

Description of Activity *

ACT PHN will undertake the following activities:
- The PHN will continue to partner with general practices, ACT Health, Canberra Health Services, community sector, ACT Ambulance Service and other primary care providers to ensure the delivery of a strong primary health care emergency response.
- Ongoing review and update of the Emergency Response Framework in line with ACT Health's Emergency Plan.
- Regular maintenance and coordination of the Primary Care Emergency Response Committee.
- Sharing of information and resources through the PHN's communication channels regarding emergency preparedness, planning and coordination.
- Ongoing support to general practices to ensure business continuity and coordination during emergencies.
- Meet the mandatory policy guidance from DHDA and consider integrating preparedness into commissioning frameworks and performance measurement.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

30/06/2025

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

CHN and the Primary Care Emergency Response working group, for the first time, have been embedded as a formal part of the ACT's approach to Health Emergencies in the ACT Health Emergency Sub-Plan. The Health Emergency Community of Practice will meet twice a year. CHN will be the Chair of the NSW/ACT PHN Disaster Response Network after May 2026 for a year.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CG - 1 - ACT PHN Corporate Governance

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CG

Activity Number *

1

Activity Title *

ACT PHN Corporate Governance

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities

Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

CF-COVID-PCS - 1 - Primary Care Response to COVID-19

Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-PCS

Activity Number *

1

Activity Title *

Primary Care Response to COVID-19

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Support the primary care sector to respond to COVID-19.

Description of Activity *

ACT PHN provides supports to primary care focusing on preparing, preventing and responding to COVID-19 including:
-Coordinating communications
-Coordinating the Primary Care Emergency Response Committee
-Liaise with, monitor and evaluate RACHs vaccination rates and assist in connecting with primary care immunisation providers

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Workforce	191



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

28/03/2020

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments

Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created