Australian Capital Territory - Aged Care
2025/26 - 2028/29
Activity Summary View

AC-EI - 1 - Commissioning early intervention initiatives to support healthy ageing and ongoing management of CHR

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

1

Activity Title *

Commissioning early intervention initiatives to support healthy ageing and ongoing management of CHR

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Support senior Australians to live in the community for longer (including those not currently receiving aged care services) through commissioning early intervention initiatives that promote healthy ageing, slow decline and support the ongoing management of chronic conditions.
- Reduce preventable hospital presentations.
- Increase awareness in the primary health care workforce of the needs of the population and the availability of these initiatives.

Description of Activity *

ACT PHN will commission early intervention services to ultimately support Older Canberrans to live in the community for longer (including those not currently receiving aged care services). The program will have two arms; participating General Practice teams

to identify gaps in screening and care for people who are pre-frail or frail and implement a quality improvement plan to address agreed focus areas, and a multi-disciplinary approach to early interventions based on the priority domains of Physical Activity, Nutrition Support, Psychosocial and mental health support and Medication management and polypharmacy risk reduction.

Planned activity and proposed potential measurable outcomes
-Commission activities to improve screening, early intervention and care for older people who are pre-frail or frail living in the community (No. of Quality Improvement activities implemented within General Practices, no. of community based activities addressing frail or pre-frail via validated measures)
-Strengthen referral pathways (including Health Pathways) as required for clinical and social prescribing for the target group
-Promote awarness and activities related the new service(s) via key stakeholder networks using CHNs monthly or quaterly channels, forums or Practice Connect events (as appropirate to the topic of discussion)
-Demonstrate and report on evidence based models/activities, respective outcomes impact and share lessons learned"

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155



Activity Demographics

Target Population Cohort

Older People - Community

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

05/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AC-OSP - 1 - Aged Care On-site Pharmacist Measure – Residential Aged Care Home Support Grant Program

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-OSP

Activity Number *

1

Activity Title *

Aged Care On-site Pharmacist Measure – Residential Aged Care Home Support Grant Program

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to increase the number of Aged Care On-Site Pharmacists (ACOPs) in the ACT, strengthen medication management and continuity of care for residents, and build the skills, confidence, and connectedness of ACT ACOPs.

Description of Activity *

The activity will focus on promoting the measure, strengthening the ACOP workforce in the ACT, supporting existing ACOPs, and working alongside other PHNs to strengthen promotion and resource sharing. CHN activities and proposed outcome and output measures:_
>Engage with residential aged care, pharmacy, and peak-body sectors to expand and enhance ACOP roles within the ACT (report on no. of ACOPs engaged , no. of mentee ACOPs participating
>Facilitate connections between eligible pharmacists and RACHs expressing interest in implementing the ACOP measure (no. of RACHs, ACOP providers and other professionals engaged)
>Provide high-level support to participating RACHs to help them understand and implement the ACOP measure (Codesign surveys and pre/post measures) as relevant
>Provide support for existing ACOPs through mentoring and an ACT-based Community of Practice (Codesign surveys and pre/post measures) as relevant
>Work collaboratively with PHNs to align resources, share insights, and contribute to broader promotion and mapping efforts and lessons learnt

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155



Activity Demographics

Target Population Cohort

Older people in residential aged care

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

03/03/2025

Activity End Date

29/06/2029

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AC-EI - 4 - Early Intervention - Operational

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

4

Activity Title *

Early Intervention - Operational

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To fund operational expenditure associated with main activity

Description of Activity *

To fund operational expenditure associated with activity

Needs Assessment Priorities *

Needs Assessment

Capital Health Network (ACT PHN) 2021 to 2024 Needs Assessment

Priorities

Priority	Page reference
Aged Care	66



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

05/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
New Operational Activity Added	New Operational Activity added to funding	Artur Durbanov	29/04/2026

AC-VARACF - 1 - Support RACFs to increase availability and use of telehealth care for aged care residents

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

1

Activity Title *

Support RACFs to increase availability and use of telehealth care for aged care residents

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Increase options for residents of ACT Aged Care Homes for access to virtual care when clinically appropriate and reduce the need for external health related appointments and/or hospital presentations.

Increase the Digital health capacity of RACHs including the of My Health Record and eNMRC to improve the availability and secure transfer of resident's health care information between RACHs, primary care and acute care settings.

Increase the number of health services providing clinical care to residents of ACT Aged Care Homes to offer Telehealth that is secure and guided by the ACRRM Telehealth Framework and Guidelines.

Description of Activity *

ACT PHN is supporting participating RACHs to implement appropriate telehealth equipment, infrastructure, process and training to enable their capability to support their residents with virtual consults for primary health and sub-acute care. Support is also being provided to assist with developing procedures for keeping residents' digital medical records up to date, including implementation of My Health Record (MHR) and Electronic National Residential Medication Charts (eNMRC). test test test

ACT PHN's activities include and aim to:
-Stakeholder engagement (RACHs, existing networks) x min of 3-5 meetings to enable virutal care in collaboration with key

stakeholders or as required
- Promote the use of MHR and eNMRC among RACHs via monthly and/or quaterly CHN comms channels
-Work with stakeholders to set up needed and appropriate telehealth solutions
-Work with the commissioned a provider to co-design and evaluate a small scale program exploring local solutions to the barriers for increasing digital health capabilities of participating RACHs and visiting primary health or sub-acute care services, including but not limited to Telehealth, MHR and eNRMC.

Planned activities and measures aimed to be captured:
-Support homes in the early phase of adoption of telehealth solutions (capture no. of engagements)
-Promote training opportunities via regular monthly/quaterly CHN channels and otherAged Care networks
- Provide enabling support (i.e. resources, upgrades, compatible equipment) to enable participation in digital health activities (capture no. of RACHs directly supported)
- Continue engagement with Canberra Health Services to ensure RACHs are represented in the Virtual Care Strategy implementation (capture no. of resources/suports provided)
- Consult with jurisdictional authorities to ensure the initiative complements, but does not duplicate, efforts underway by state and territory governments to improve technological interoperability between the aged care and health systems (capture digital health enablement activities delivered over the reporting period, key outcomes, barriers and lessons learnt)

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

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Activity Demographics

Target Population Cohort

Older People - Residential Aged Care Homes.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

05/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AC-CF - 2 - Commissioning Care Finder Program

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

2

Activity Title *

Commissioning Care Finder Program

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this Activity is for ACT PHN to commission care finder providers in the ACT region to:
• improve outcomes for people in the care finder target population, including:
• improved coordination of support when seeking to access aged care and other support services for people who are eligible for aged care services who need intensive support.
• improved understanding of aged care services and how to access them among the identified populations
• improved openness and experience to engage with the aged care system
• increased care finder workforce capability to meet client needs
• increased rates of access to aged care services and connections with other relevant supports
• increased rates of staying connected to the services they need post service commencement
• improve integration between the health, aged care and other systems at the local level within the context of the care finder program

Description of Activity *

ACT PHN have commissioned five care finder providers to:
• specifically target people who have one or more reasons for requiring intensive support to interact with My Aged Care (either through the website, contact centre or face-to-face in Services Australia service centres), access aged care services and/or access other relevant supports in the community.

• establish and maintain a national care finder network that addresses the specific local needs of the ACT region, in relation to care finder support; building knowledge and skills; integrating part of the local aged system; and collecting data and information to support evaluation of their programs.
• employ care finders/aged care navigators with relevant qualifications (e.g. social work, human services, aged care, community services or health) and/or relevant experience, whose primary function will include:
o assertive outreach;
o engagement and rapport building with potential clients and local intermediaries;
o supporting people to interact with My Aged Care so they can be screened for eligibility for aged care services and referred for assessment;
o supporting and promoting continuous improvement of the care finder program; including addressing opportunities to enhance integration between the health, aged care and other systems at the local level.
o support to explain and guide people through the assessment process including, where appropriate, attending the assessment;
o support to help people to find the aged care supports and services they need and connect with other relevant supports in the community;
o high level check-in with clients on a periodic basis and follow-up support once services have commenced. Planned activity
- Extension of current contracts to allow for procurement which was commenced in late 2024/25, any transitions and establishment.
- Commissioning of a care finder provider network with a reduction in the number of providers to address lessons learned and risk identified through 2023-2025.
- Support to any new providers to establish referral networks and promote the service.
-Co-facilitataion of a multi-PHN Community of Practice annually for information sharing, case study focus groups and training.
- Local Community of Practice including all care finders
- Integration work with key services and stakeholders
- Provide information sessions to primary care providers on the program

Needs Assessment Priorities *

Needs Assessment

Capital Health Network (ACT PHN) 2021 to 2024 Needs Assessment

Priorities

Priority	Page reference
Aged Care	66
People at Risk of Poor Health Outcomes	75

Activity Demographics

Target Population Cohort

A care finder client must be eligible for Australian Government funded aged care services:
- they must be 'frail' or 'prematurely aged', which means they have a functional need for help with one or more activities of daily living, and be aged:
-65 years or older
-50 years or older if they are:
Aboriginal and/or Torres Strait Islander origin, or Homeless or at risk of homelessness*

45 years or older if they are Aboriginal and/or Torres Strait Islander origin and homeless or at risk of homelessness and on a low income.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

31/12/2022

Activity End Date

29/06/2029

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AC-CF - 3 - Care Finder Operational Funding

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

3

Activity Title *

Care Finder Operational Funding

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Commissioning Care Finder Program - Operational Funding

Description of Activity *

Operational component of Aged Care Finder program funding to support commissioning activities and ongoing support for providers through coordination of community of practice meetings

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155



Activity Demographics

Target Population Cohort

Aged Care

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

05/06/2022

Activity End Date

30/12/2029

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AC-AHARACF - 4 - Enhanced out of hours support for residential aged care

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

4

Activity Title *

Enhanced out of hours support for residential aged care

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Provide guidance to assist participating RACHs to have appropriate after-hours plans in place.
Educate participating RACH staff on the after-hours health care options and processes for residents.
Encourage participating RACHs to implement procedures for keeping residents' digital medical records up to date, particularly following an episode where after-hours care was required.

Description of Activity *

Continue consultations with RACHs and after-hours service providers about:
- after-hours service gaps & solutions
- after-hours planning
- training needs to support older people during after-hours
Planned activity:
- Support engagement between RACHs and their residents' GPs (and other relevant health professionals), as part of after-hours action plan development.
- continue the review of RACHs after hours plans (commenced 2025)
- connect RACH staff with available training relating to their needs
- provide support where needed to update and improve after hours plans
- promote utilisation of telehealth services and digital health tools among key providers and RACHs in the after-hours space

(leverage from telehealth activity where possible)
- include after-hours planning in GPACI activities
- Community of Practices for both RACHs and GPs to strengthen relationships and planning for after hours services

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
Older adults' health	155

Activity Demographics

Target Population Cohort

Residential Aged Care Home

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

05/06/2022

Activity End Date

29/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created