Australian Capital Territory - After Hours Primary Health Care 2025/26 - 2028/29
Activity Summary View

AH-HAP - 8 - Homelessness Access Program

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-HAP

Activity Number *

8

Activity Title *

Homelessness Access Program

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Increase access to primary care services for people that are experiencing homelessness

Description of Activity *

ACT PHN commissions mobile primary health care services in the after hours period to provide outreach services, including GP and nurse-led services, for at-risk populations including:
-People experiencing homelessness
-People at risk of homelessness
-People with mental illness

-Other disadvantaged groups
This service builds on existing in-hours services to enhance access to care in the evenings and weekends

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121
Care Across the Continuum	16



Activity Demographics

Target Population Cohort

People experiencing homelessness

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

31/07/2023

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Performance and financial reports 31/1/26 and 31/7/26

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AH-HAP-Ops - 81 - Homelessness Access Program-Operational

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-HAP-Ops

Activity Number *

81

Activity Title *

Homelessness Access Program-Operational

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AH-MAP - 7 - Multicultural Access Program

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-MAP

Activity Number *

7

Activity Title *

Multicultural Access Program

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Address the need identified in CHN's multicultural needs assessment:
Enhance care navigation services for multicultural communities
In particular: Provide targeted guidance to help patients navigate healthcare services, addressing barriers such as limited health literacy, language, and the complexity of the healthcare system.

Description of Activity *

CHN will commission organisation/s to work with the multicultural community and service providers to develop and implement an activity to provide community-led care navigation and health literacy activities. This activity will include collaboration with existing health services to enhance accessibility and effectiveness to complement and strengthen services rather than duplicate.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121
Care Across the Continuum	16

Activity Demographics

Target Population Cohort

ACT PHN region's multicultural community members

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

30/08/2025

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Performance and financial reports 31/7/26



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AH-MAP-Ops - 71 - Multicultural Access Program-Operational

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-MAP-Ops

Activity Number *

71

Activity Title *

Multicultural Access Program-Operational

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AH - 6 - PHN After Hours Primary Health Care Program funding

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

6

Activity Title *

PHN After Hours Primary Health Care Program funding

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Enhance data collection and explore opportunities to enhance current MDS services to effectively deliver after hours GP support prioritising at risk population groups .
To ensure continuity of care by having the MDS facilitate connection between patient and GP for ongoing care and management
Provide incentives to GPs to prioritise appointments for patients in the after-hours, ensuring timely access to care and continuity of treatment for at-risk individuals requiring follow-up urgent care outside regular hours.
To assess service model, and inform the ongoing development and effectiveness of the service, ensuring it meets the needs of the target population and optimises care delivery during after-hours periods.

Description of Activity *

Collaboratively explore development of a service model with MDS in the ACT to enhance current after hours services and incorporate how they will collaborate with the patient's regular GP to ensure continuity of care and if necessary, assist in connecting the patient with their GP for ongoing management.
Via a grants process, GPs will be able to access funding to support after hours operations for at-risk populations.

Needs Assessment Priorities *

Needs Assessment

Australian Capital Territory-Needs Assessment 2024/25 - 2026/27_V1

Priorities

Priority	Page reference
People at Risk of Poor Health Outcomes	121

Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Milestone Details/Duration

Activity Start Date

04/06/2015

Activity End Date

29/06/2026

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created

AH-Op - 61 - After Hours Program-Operational

Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-Op

Activity Number *

61

Activity Title *

After Hours Program-Operational

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

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Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created